

TERMS AND CONDITIONS

These terms and conditions contain the full terms & conditions between you the customer and LogoSew Ltd relating to your purchase. You are responsible for reading all information in these terms and conditions fully. If any of these terms are held to be invalid or unenforceable, those terms will be struck out and the other terms remain.

Every purchase you make shall be deemed performed in England. These Terms and Conditions shall be governed, construed and interpreted in accordance with the laws of England and Wales.

LogoSew Ltd reserves the right to refuse any orders that it deems in breach of copyright or unsuitable for sale to the General Public.

In compliance with the Data Protection Act, your details will not be disclosed to any other organisation. However, LogoSew Ltd may occasionally contact you with special offers or promotions.

General Terms & Conditions

- All contracted business is with LogoSew Ltd of 202 Henhurst Hill, Burton upon Trent, Staffordshire, DE13 9SU.
- Your statutory rights are not affected by these Terms and Conditions
- LogoSew Ltd does not store any credit/debit card details. Any data stored is kept in accordance with the Data protection act 1998
- The customer must ensure that they are the rightful owner of any credit/debit card used for payment and that they undertake to supply the correct information for the transactions to be completed. It is a legal requirement that there must be sufficient funds available to cover the cost of the transaction.
- It is the customer's responsibility to carefully check all quotations, artwork and sewn proofs before authorising these.
- Payment of the price and VAT shall be due when the proof sample is approved unless you are an established customer with an agreed credit account.

Delivery

- Delivery dates will be confirmed when the proof sample is approved by the customer. Working days do not include Bank Holidays or Weekends. Timescales can only be adhered to providing stock is available.
- You must provide a daytime delivery address as all deliveries will need to be signed for unless prior arrangements have been made.
- We cannot be held responsible for items where an attempted delivery has already been made.
- VAT is charged where appropriate. Export orders subject to import duty in the customer's own country are the responsibility of the customer.
- Delivery charges are stated at time of quotation and agreed at customers' acceptance of order. Delivery will be by a national carrier on a standard service, or small items may be sent by post.

We cannot be held responsible for delays in delivery due to circumstances beyond our control

Returns

- In the unlikely event of a complaint due to faulty goods or workmanship, customers should first inform LogoSew Ltd in writing within 2 days of receipt of the goods, once clearance by LogoSew Ltd has been given then the goods should be returned. Should the complaint be found valid, the cost of the return will be borne by the company and the goods replaced.
- Goods that are not faulty and embroidered to the customer's specification cannot be returned or exchanged due to the personalised nature of the product.

Liability

- LogoSew Ltd tries to ensure that the information available on the website at any time is correct and accurate but cannot guarantee that it will be error-free. LogoSew Ltd does not make any warranty that the website is free from infection by viruses, Trojans, worms or anything else that may have destructive properties.
- LogoSew Ltd does not accept liability for any errors and omissions either in any quotation or the website material and services the right to change information, specifications and descriptions of listed goods, products and services at any time.
- LogoSew Ltd will do its best to correct errors and omissions as quickly as practicable after being notified of them.
- LogoSew Ltd makes no representations about the fitness for a particular purpose of any of the goods or garments supplied.
- LogoSew Ltd does not accept liability for any indirect or consequential loss or damage arising out of the use of the website or for any products or garments purchased from us.
- LogoSew Ltd will only be liable for direct loss up to a maximum total of the price of the product or garment purchased in respect of any claim.
- This liability section applies only to the extent permitted by English Law.